

Steve Gula

steve@stevegula.net (other contact information provided upon request)

Education

James Madison University
Harrisonburg, Virginia
January 2000-December 2003

Bachelor of Business Administration, Management

James Madison University
Harrisonburg, Virginia
April 2004-

Master of Business Administration, Information Security
In Progress

Work Experience

Alion Science and Technology
McLean, Virginia

Contract Management System Administrator
December 2006 – Present

- Responsible for 8 servers and two storage arrays
- Responsible for Alion IT involvement in the customization and deployment of Nextance's Contract Management System for Alion (<http://www.nextance.com/>)
- Responsible for documentation of installation and maintenance for the CMS including 3rd party applications amongst our multiple environments (DEV, QA, PROD, BACKUP)
- Continue to serve as the IT Change Control Officer for Sarbanes-Oxley compliance.

Alion Science and Technology
McLean, Virginia

Enterprise IT Strategy Planner
April 2005 – December 2006

- Serve as IT Change Control Officer for Sarbanes-Oxley compliance.
- Handle all incoming calls from vendors and screen offered products and services for review by the CIO.
- Write operating instructions and corporate policies, and revise official documents such as the Disaster Recovery Plan when necessary.
- Travel to recent or prospective acquisitions to survey and, when necessary, integrate their networks and computer operations with Alion's.
- Serve as backup to the resident desktop support technician when needed.

Alion Science and Technology
Newport News, Virginia

IT Support / Security Assistant
July 2004 - April 2005

- Responsible for desktop support of an office with approximately 40 users.
- Responsible for data integrity, maintenance, and daily backups of local file server.
- Advised on all technological issues including new system purchases, video-conferencing hardware, and networking hardware.
- Assisted security officer with filing visit requests with customer sites to ensure proper travel arrangements for traveling employees.
- Helped maintain the database of employees, security clearances, and client locations for visit requests.

James Madison University
Harrisonburg, Virginia

Information Technology Specialist
January 2004 – July 2004

- Manager of a computer teaching lab and a separate student/faculty walk-in lab consisting of both Dell and Apple computers combining for approximately 25 computers.
- Assisted lab users with software and technical problems when needed.
- Assessed new software for usability and compatibility with current teaching technologies.

Electronic Arts
Charlottesville, Virginia

Quality Assurance Associate
June 2001 – August 2001

- Evaluated and tested new or modified software programs to verify that programs functioned according to specifications.
- Conducted testing on Electronic Arts' website and online gaming environment to identify and report system flaws.
- Developed methods outside of supplied test plans to discover unique ways of faulting any systems in development or production.

Related Experience

Big Brothers Big Sisters System Administrator (2001-2003): Big Brothers Big Sisters of Harrisonburg/Rockingham County is supported by a volunteer effort from members of James Madison University UNIX Users Group. During my tenure as the primary volunteer I was responsible for management of one OpenBSD firewall and NAT machine along with one Linux file server. I was also responsible for the maintenance and support of approximately 10 computers used by the staff.

President, UNIX Users Group: I was elected President of James Madison University's UNIX Users Group two consecutive years (2001-2002, 2002-2003). I was responsible for organizing group meetings, guest speakers, and public UUG events.

Familiar With

Intermediate understanding of software development, SDLC, programming (C, C++, JAVA, PHP, Perl, Pascal, BASIC), XML, and web development (JavaScript, HTML, CSS) including basic deployments of the Drupal and Mambo/Joomla content management systems as well as development of my own in PHP.

Experience with many operating systems including Linux, OpenBSD, Mac OS 9.x, Mac OS X (10.x), and Windows variants.

Familiar with many commonly run services in UNIX environments, including Apache, Samba, NFS, CUPS, and others.

Other

Security Clearance: Secret